



88125515

INFORMATION TECHNOLOGY IN A GLOBAL SOCIETY
HIGHER LEVEL
PAPER 3

Candidate session number

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Thursday 8 November 2012 (morning)

Examination code

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1 hour 15 minutes

INSTRUCTIONS TO CANDIDATES

- Write your session number in the boxes above.
- Do not open this examination paper until instructed to do so.
- Read the case study carefully.
- Answer all questions in the boxes provided.
- The maximum mark for this examination paper is [30 marks].

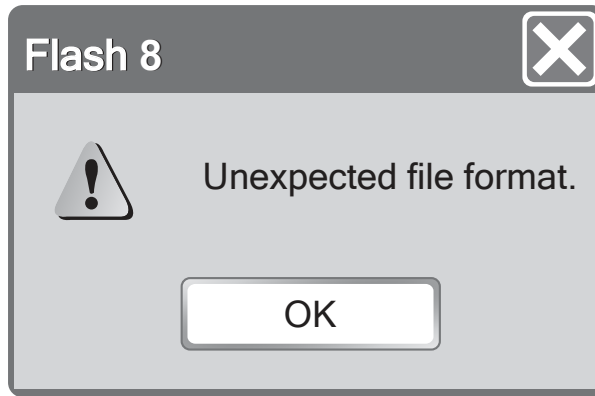


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Answer **all** the questions in the boxes provided.

Refer to the Theatre Booking System case study **and** to your own related research in responding to the following questions.

- 1. The management of the Piedmonte Theatre Consortium (PTC) wants its website to be able to show short video clips of forthcoming productions. When a user tried to view one of these, the video failed to play and the following error message appeared.



[Redrawn by the IB from an Adobe screenshot.]

- (a) Outline why the video failed to play. [2]

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- (b) Describe **one** possible solution. [2]

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